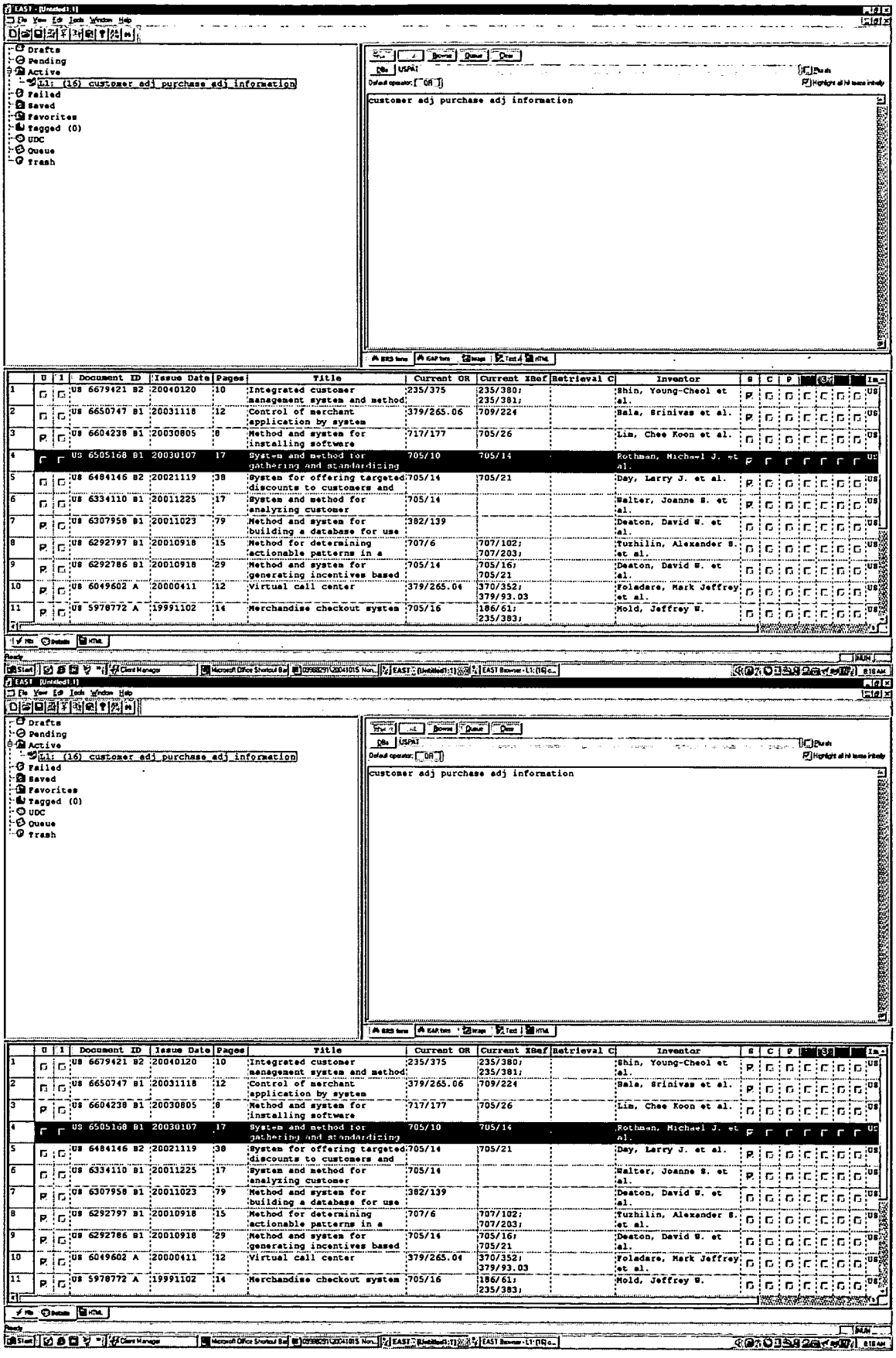

EAST [Untitled1:1]
File View Edit Tools Window Help
Drafts
Pending
Active
L1: (16) customer adj purchase adj information
Failed
Saved
Favorites
Tagged (0)
UDC
Queue
Trash
USPAT
Default operator: OR
customer adj purchase adj information
U I Document ID Issue Date Pages Title Current OR Current XRef Retrieval C Inventor
1 US 6679421 B2 20040120 10 Integrated customer management system and method 235/375 235/380; 235/381; Shin, Young-Cheol et al.
2 US 6650747 B1 20031118 12 Control of merchant application by system 379/265.06 709/224 Bala, Srinivas et al.
3 US 6604238 B1 20030805 8 Method and system for installing software 717/177 705/26 Lim, Chee Koon et al.
4 US 6505168 B1 20030107 17 System and method for gathering and standardizing 705/10 705/14 Rothman, Michael J. et al.
5 US 6484146 B2 20021119 38 System for offering targeted discounts to customers and 705/14 705/21 Day, Larry J. et al.
6 US 6334110 B1 20011225 17 System and method for analyzing customer 705/14 Walter, Joanne S. et al.
7 US 6307958 B1 20011023 79 Method and system for building a database for use 382/139 Deaton, David W. et al.
8 US 6292797 B1 20010918 15 Method for determining actionable patterns in a 707/6 707/102; 707/203; Tuzhilin, Alexander S. et al.
9 US 6292786 B1 20010918 29 Method and system for generating incentives based 705/14 705/16; 705/21 Deaton, David W. et al.
10 US 6049602 A 20000411 12 Virtual call center 379/265.04 370/352; 379/93.03 Foladare, Mark Jeffrey et al.
11 US 5978772 A 19991102 14 Merchandise checkout system 705/16 186/61; 235/383; Hold, Jeffrey W.